

**Volume XX**

**June 2008**

**Number 1**

## **President's Message**

Dear Carriage House Members,

Thank you to all of those members who participated in our 22<sup>nd</sup> Annual Meeting either in person or by proxy. We had another successful meeting and would like to welcome Kriste Mencher who was elected to a three year Director's term. Kriste will replace her husband Art, who has served the past three years. On behalf of the entire membership, I would like to thank Art for his service not only as a Director but also as the former editor of our Newsletter as well as his efforts on other projects over the past 20 years. We appreciate his dedication to our association.

We continue improving our property. Our most recent project is the renovation of the pool area. Last year it was determined there was a serious plumbing leak. As we began the repair, it became evident that it was advisable to resurface and retile the pool, spa and surrounding deck areas. We also purchased more efficient pool pumps and heaters as well as an ADA (Americans with Disabilities Act) pool lift for those guests that may need assistance entering the pool. At the same time, the handrails have also been changed out to comply with ADA regulations. I am sure you will be very impressed with the improvements.

We have not yet begun work on our ground floor renovation but anticipate this project will begin later this summer. Regarding the 9<sup>th</sup> floor, for the time being, we will not be building out more units in the space previously occupied by the restaurant.

Enclosed with the newsletter are the Annual Meeting Minutes and excerpts from the Annual Audit. If you have any questions, do not hesitate to contact our General Manager, Amy Lowell. On behalf of your Directors, Management Team and OLS, our Management Consultants, thank you for your continued support of our beautiful property. I look forward to serving another year as your President and ask you to contact me with any comments or suggestions.

Sincerely,

John Blevins  
President

## KNOW YOUR REPRESENTATIVE

**John Blevins**  
President  
706 Washington Ave  
Elyria, Oh 44035  
jblevins@oh.rr.com

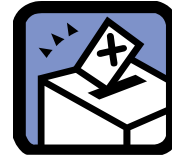
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**Kriste Mencher**  
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**Robby Frank**  
Treasurer  
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## 2009 ELECTION



Two positions on the Board of Directors will be open at the 2009 Annual Meeting. If you are interested in becoming a candidate, contact Yvonne Brown at 702-798-1020 or by email, [ybrown@carriagehouseelasvegas.com](mailto:ybrown@carriagehouseelasvegas.com) in order to obtain an application.

Candidates elected to the Board of Directors must be available for at least three meetings each year. The meetings are scheduled for two mid-week days. The meeting preceding the Annual Meeting is usually three days, Thursday - Saturday. Directors are only reimbursed for their travel expenses. A complimentary room is provided during the scheduled meeting dates.

**YOUR APPLICATION MUST BE RECEIVED NO LATER THAN NOVEMBER 1, 2008**

## 2009 ANNUAL MEETING



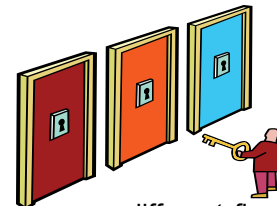
The 23rd Annual Meeting of the CHTA will be held March 21, 2009. Please mark your calendar and plan to attend.

## Congratulations

Congratulations to owners Elda Buchanan and Michael and Laurie Harrington; winners of one week stays at The Carriage House.

Dr. Buchanan won the week awarded to those in attendance at the Annual Meeting. The Harrington's won the week awarded to owners who could not attend the meeting but mailed in their ballot.

## WHAT ARE MY CHOICES?



There are numerous different floor plans and bedding options available to owners at The Carriage House.

Studio owners have three different floor plan choices. One Bedroom Master Owners have four different choices of floor plans. Two Bedroom owners have two different bedding options.

To view the floor plans on-line visit our web site and click on CHTA OWNER INFO, then click UNIT FLOOR PLANS. You may also request that floor plans be mailed with your confirmation. Reservations is happy to answer any questions you may have about the floor plan options.

**DON'T DELAY,  
BOOK YOUR  
CARRYOVER  
WEEK TODAY!**



Your 2007 week will expire August 31, 2008. In the summer months, rooms book quickly. Contact Reservations via phone, fax or email to reserve your week now. If you have not banked your 2008 week with an exchange company, this needs to be done as soon as possible. Exchange weeks book up quickly and may not be available later in the year.

## 2007 EMPLOYEES OF THE YEAR



Lisa Elliott and Will Jantzen were chosen as the 2007 Co-Employees of the Year. They have done an excellent job over the past two years managing the 30 employee Housekeeping Department.

Lisa began her career as a housekeeper. She has excellent verbal and written skills as well as her understanding of computer programs. She was promoted to Supervisor in 2006.

Will began his career as a houseman. His motivation, work ethic, organizational skills and quick grasp of computer programs was soon evident. He was also trained to work at the Front Desk and was promoted to Supervisor in 2007.

Congratulations Lisa and Will!

## SIMPLE, CONVENIENT, TIME SAVING! "Vacation Provisions"

"Vacation Provisions" is a company working with The Carriage House that provides grocery delivery service. Simply place your order online, let them know your arrival date and your items will be delivered on the day of your arrival. Their website is [www.getawaygoods.com](http://www.getawaygoods.com) or contact them by phone at 866.544.7955.

Please note that this service does not replace the regular Sunday grocery store shuttle.



## FROM THE GENERAL MANAGER

One of the important benefits of owning a timeshare is the ability to exchange the week you own to another location. At The Carriage House, approximately half of our members belong to either RCI or Interval International, the two largest exchange companies.

Exchanging your week through an exchange company can sometimes be frustrating especially when you have a very specific location and date that you must travel. Some of the other contributing factors are that exchange companies may not have properties or have a very limited number of rooms available to trade into your requested destination. One example is Hawaii. While many timeshare owners want to exchange into Hawaii, in many cases those owners that bought their timeshare in Hawaii bought it for the purpose of visiting themselves and do not ever exchange their week. Some suggestions for a successful exchange are as follows:

- Try to be flexible on your travel dates.
- If you can accept a smaller unit advise the exchange company at the time of your request.
- Keep in contact with the exchange company.

There are other timeshare exchange companies that you may consider as well. For your convenience they are listed below:

### **Dial An Exchange**

[www.daelive.com](http://www.daelive.com)  
800.468.1799

### **Red Week**

[www.redweek.com](http://www.redweek.com)  
Internet Only

### **Trading Places International**

[www.tradingplaces.com](http://www.tradingplaces.com)  
800.356.7617

### **Hawaii Vacation Club**

[www.hawaii-vacationclub.com](http://www.hawaii-vacationclub.com)  
866.700.2482

### **Platinum Interchange**

[www.platinuminterchange.com](http://www.platinuminterchange.com)  
800.854.2324

### **Hawaii Timeshare Exchange**

[www.htse.net](http://www.htse.net)  
866.860.4873

If you have any questions please contact The Carriage House Owner Services or Reservations Department for specific procedures on working with these exchange companies.

Amy Lowell  
General Manager

## The Carriage House Timeshare Association



### MISSION STATEMENT

To provide a vacation experience of unmatched warmth and sincerity and to treat all of our owners and guests as lifetime friends.